

# POSTE GARE

The newly constructed building opposite the city's main railway station impresses with its brightness and easily accessible cash boxes. The few desks and furniture in the room allow barrier-free access to the many cash boxes. The flat surface is ideal for wheelchair users. In addition to the well-equipped counter room, the customer has the opportunity to help himself at the ATM and carry out banking transactions in complete discretion.

The ATM is equipped in such a way that visually impaired citizens can carry out their banking transactions autonomously thanks to technical assistance



38,place de la Gare  
L-1616 Luxembourg  
Phone  
8002 8004  
Spoken languages:



## Basic data

Name	Value
Date certification	08.03.2023
Staff was trained	no
Info in digital form	no
Info using large letters	yes
Info available in braille	no
Target group: limited mobility	yes
Target group: wheelchair	yes
Target group: visually impaired	yes
Target group: visually disabled	yes
Target group: hearing impaired	yes
Target group: hearing disabled	yes
Target group: learning difficulty	yes
Emergency plan	yes
Reduction	no

## Details

### GPS coordinates

Name	Value
Name english	post office space located in front of the trainstation
GPS coordinates	49.5992149,6.1313538

## Parking

Name	Value
Name english	Poste Gare
Text english	In addition to the parking garage in the immediate vicinity, there is an underground parking lot for visitors in the basement of the building.
Public	no
Customer parking	yes
Covered	yes
Illuminated	yes
Number (all)	50
Number (parking disabled)	1
Length (cm)	400
Width (cm)	350
Distance entry (m)	10
Way underground	yes
Way covered	yes
Way illuminated	yes
Way direction of light	down
Ticket system	no
Staff support	no
Bell	yes
Intercom	yes
Bell/Intercom height (cm)	110

## Entrance

Name	Value
Name english	Poste Gare
Text english	Access to the building is at ground level to the sidewalk. The large revolving door allows easy passage, that may be modified in its function by the PMR pressing the bell and requesting the required assistance, which is provided by a security guard.
Main entrance	yes

## Lift

Name	Value
Name english	Poste Gare
Text english	The elevators are reserved for visitors to the eighth floor. The color matches in front of and in the elevator can cause confusion for fellow citizens with visual impairments.
Mirror	yes
Length (cm)	200
Interface with contrast	yes
Interface with relief	yes
Interface with braille	no
Acoustic Notes	yes
Seating-accommodation	no
Lift	Lift
Sufficient space before	yes
Sufficient space behind	yes
Space before length (cm)	300
Space before width (cm)	500
Space behind length (cm)	300
Space behind width (cm)	300

## Reception

Name	Value
Name english	Poste Gare
Text english	A customer with a disability should contact the security officer who will ensure that he will be served preferentially.
Counter highest point (cm)	110
Counter for specific needs	no
Sufficient space before	yes
Space before length (cm)	500
Space before width (cm)	200
Free way to counter	yes
Way width (cm)	500
Ticket service	yes
Open counter	yes
Opening hours Mo-Fr	07hrs00 - 19hrs00
Opening hours Sa	08hrs00 - 19hs00
Letter box	yes

## Toilette

Name	Value
Name english	Poste Gare
Intern	no
Type of toilette	Toilet for persons reduced mobility
Floor number	8
Length (m)	3
Width (m)	2
Accessible	yes
Wheelchair	yes
WC space right (cm)	87
WC space left (cm)	115
WC space before (cm)	200
WC height (cm)	45
Handles right	yes
Handles left	yes
Handles removable	yes
Handles height (cm)	90
Sink space right (cm)	11
Sink space left (cm)	20
Sink space before (cm)	100
Sink height (cm)	95
Mirror lowest point (cm)	100
Mirror turnable	yes
Automatic light switch	yes
Changing table	no
Separated man/woman	no
Free way to counter	yes



LE GOUVERNEMENT  
DU GRAND-DUCHÉ DE LUX  
Ministère de l'Économie

LU EMBOURG

Direction générale du tourisme

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